# Mock Onboarding Timeline – Academic Partner (6 Weeks)

## Week 1: Kickoff

- Host partner kickoff call with academic lead and IT contact

- Align on success metrics, communication cadence, and escalation protocol

## Week 2: Platform Setup

- Complete LMS integration and user provisioning

- Set up faculty admin access and initial configurations

## Week 3: Faculty Onboarding

- Deliver instructor walkthrough and asynchronous training modules

- Provide access to faculty onboarding resource hub

## Week 4: Student Communication

- Send student welcome emails and login instructions

- Activate support chatbot and launch awareness campaign

## Week 5: Live Support & Feedback

- Host live office hours for faculty and students

- Collect initial feedback via pulse survey

## Week 6: Optimization & Transition

- Share usage dashboard and early engagement data

- Transition to standard success check-ins